



# **Getting Started with FastTracker**

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# **Software**

**Instructions for getting your FastTracker  
activation underway, quickly**

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## Activation

This Getting Started guide will help you get Internet filtering up and running quickly, using FastTracker Software. Just follow these steps:

- **Step 1: Obtain your FastTracker activation package**
  - FastTracker Support will send you deployment key information and a CD containing the FastTracker software and documentation. The latest documentation, along with selected installation files, also may be downloaded from <http://www.fastdatatech.com/downloads/fasttracker-software.zip> (2.5 Mb).
  - Fast Data Technology recommends that you place the extracted contents of the FastTracker activation package at a convenient location on your computer.
- **Step 2: Install software and configure your network for FastTracker**

The **FastTracker Software Setup and Reference Guide**, available in your activation package and also at <http://www.fastdatatech.com/documentation/fasttracker-reference-guide-software-freebsd.pdf>, will guide you through the steps to install the necessary software, configure your network, set up FastTracker connection/authentication for your end-users, and verify that FastTracker is working.
- **Step 3: Define groups and administrators (optional)**

FastTracker Support initially defines a single top-level group and administrator for you. You may optionally define subordinate groups and administrators for them using the FastTracker Policy Manager application. For more details about whether to use subordinate groups and how to define them, see:

  - <http://www.fastdatatech.com/documentation/using-groups-fact-sheet.pdf>
  - <http://www.fastdatatech.com/documentation/deploying-to-branch-offices-fact-sheet.pdf>
  - <http://www.fastdatatech.com/documentation/using-policy-manager.pdf>
- **Step 4: Adjust your FastTracker policy settings**

FastTracker uses default settings indicating how to filter and control Internet access for your users. You will normally wish to adjust these to match your organization's preferences. Use the FastTracker Policy Manager to do this. For more details about setting policies, see:

  - <http://www.fastdatatech.com/documentation/internet-usage-policy-fact-sheet.pdf>
  - <http://www.fastdatatech.com/documentation/using-policy-manager.pdf>
- **Step 5: Review your FastTracker Reports**

After your users have had their web browsing activity monitored by FastTracker for a while, review the reports about user activity using the FastTracker Reporting application. See <http://www.fastdatatech.com/documentation/using-fasttracker-reports.pdf> for more details about using Reports.

While viewing reports, you can optionally enable receiving nightly Alerts about attempted browsing of Unacceptable web sites. For more details about setting up Alerts, see <http://www.fastdatatech.com/documentation/alerts-fact-sheet.pdf>.

If your users have the Employee View option enabled, they can view their personal reports. See <http://www.fastdatatech.com/documentation/personal-usage-report-fact-sheet.pdf> for more details about the Personal Usage Report.

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If you have questions or concerns during the activation process that are not answered in the documents referenced above, please consult the following resources:

- **FastTracker Overview** (included in your activation package)
- **FastTracker Online Documentation** at <http://www.fastdatatech.com/documentation/>.
- **Email** questions to [support@fastdatatech.com](mailto:support@fastdatatech.com)

We would like to hear your feedback and first impressions on FastTracker and the activation process. Please drop us a line at [support@fastdatatech.com](mailto:support@fastdatatech.com).