



FastTracker Fact Sheet

Non-Windows Platforms

This Fact Sheet describes how the FastTracker service works on non-Microsoft Windows platforms.

By its very nature, web browsing is an anonymous activity. Except when users voluntarily submit their personal information to a specific web site, all of a user's web browsing activity is hidden behind his company's public IP address.

One of the key benefits of FastTracker is that it matches web-browsing activity with specific employees. To surmount the anonymous nature of the Internet, FastTracker includes an agent application, called FPP, to attach encrypted identification information to every web page request.

- FPP currently only supports Windows 95, 98, ME, NT 4.0, 2000, and XP.

Without the identification information that FPP provides, the FastTracker service solution cannot associate web page requests with individual employees.

Another option, available only with the FastTracker appliance solution, is to operate in **agentless** configuration mode. See **Connecting and Authenticating End Users to FastTracker** section of the [FastTracker Appliance Setup and Reference Guide](#) for more information.

For the service solution, FastTracker has limited support for Macintosh and UNIX platforms, as follows:

- Blocking is fully supported
- Reports will represent all users not using FPP as one or more IP addresses. All users with FPP installed will appear normally.

To configure non-Windows workstations to use FastTracker:

Every non-Windows workstation needs to be configured to use den1.fastdatatech.com, port **3128**, as its proxy server. All of the non-Windows workstations will appear as public IP addresses from your company.
